

Community-Based Rights Advisers

- two temporary (five months on-call, as-needed basis)

Are you concerned about the rights and autonomy of persons living with mental illness? Are you an adaptable communicator who wants to empower vulnerable individuals impacted by the mental health system? Then we need you to provide rights advice to clients in hospital and the community who are subject to community treatment orders and other provisions under the *Mental Health Act*.

As an on-call community-based rights adviser, you will:

- explain to clients the significance of the rights advice situation
- assist clients with carrying out their instructions
- discuss options available to the client
- assist clients to retain a lawyer and/or apply for legal aid
- complete rights advice reports and maintain client files

Location: 55 St. Clair Ave West, Toronto, Ontario

What we are looking for:

Communication and Relationship-Building Skills:

- you can adapt your communication style to the level of understanding of the client
- you work well with others and know how to develop positive working relations with clients, hospital staff and the public

Judgment, Diplomacy and Clerical Skills:

- you can exercise sound judgment, tact and diplomacy when dealing with difficult and sensitive situations
- you know how to maintain strict confidentiality
- you can work independently in a busy, high-profile hospital environment
- you have clerical experience

Mental Health Knowledge and Clerical Skills:

- you can accurately interpret and apply complex legislation (e.g. *Mental Health Act*, *Health Care Consent Act* and *Substitute Decisions Act*), policies and procedures
- you have knowledge of the health care system and the needs of persons with mental illness

Notes:

- successful applicants must complete a training course for rights advisers under the *Mental Health Act*
- some travel may be required
- no minimum hours guaranteed

Salary range: \$23.48 – \$26.55 per hour

Please apply online, by **November 7, 2011**, by visiting www.ontario.ca/careers and entering **Job ID 39343** in the Job ID search field. Please follow the instructions to submit your application online. *Faxes are not being accepted at this time. If you need employment accommodation,*

please contact us at www.gojobs.gov.on.ca/ContactUs.aspx to provide your contact information. Recruitment Services staff will contact you within 48 hours. Only those applicants selected for an interview will be contacted.

The Ontario Public Service is an equal opportunity employer. Accommodation will be provided in accordance with the Ontario Human Rights Code.

www.ontario.ca/careers